



FEE SCHEDULE EFFECTIVE FROM 1 AUGUST 2023

INTRODUCTION

Northern Illawarra Neighbour Aid Inc. ('NINA') provides subsidised meals, social support and transport services to eligible participants of the following government-funded health and community service programs:

- Commonwealth Home Support Program ('CHSP');
- Community Transport Program ('CTP');
- Home Support Packages ('HCP');
- National Disability Insurance Scheme ('NDIS').

These programs have different Government subsidy arrangements and different levels of funding. For CHSP and CTP, NINA receives Government grants directly and charges these clients fees from their own funds. For HCP and NDIS clients, the Government subsidies are delivered through clients' individual support package budgets, which NINA invoices and may also charge a non-package client fee for some services.

The different funding arrangements make it necessary for NINA to set different client fees among these programs, in order to recover operating costs which exceed direct Government funding. The applicable fees are set out in the schedules that follow, first within group services and then individual services. The schedules are a guide to fees. Actual fees may vary in individual funding circumstances and in cases of financial hardship, which should be discussed with the Manager.

GROUP SERVICES

The client groups for these services are CHSP and HCP. Most amounts payable by HCP clients are charged to the client's support package budget. An exception concerns meals, where the notional cost of food ingredients is reflected in a non-package fee, as specified by funding agency requirements. Admission fees to third-party events are also processed as non-package fees, as they represent non-subsidised services.

Meals

Group setting	CHSP clients	HCP clients	
	Fee	Package charge	Client contribution
CAFÉ Helensburgh, Thirroul	\$13.00	\$13.00	\$5.00
Other venues (including Café Outings)	Menu price less \$5.00	Menu price less \$5.00	\$7.00

Social support

Group social support activity	CHSP clients	HCP clients	
	Fee	Package charge	Fee (non-package)
Cards, chess	\$2.00	\$30.00	\$0.00
Craft	\$3.00	\$45.00	\$0.00
Group shopping, nursery visit	\$0.00	\$45.00	\$0.00
CAFÉ Helensburgh, Thirroul	\$17.00	\$80.00	\$0.00
Other group outing (without third-party event)	\$0.00	\$60.00	\$0.00
Other group outing (with third-party event)	Admission price plus \$5.00	\$80.00	Admission price

Transport

Destination distance from Seacliff Bridge	CHSP clients	HCP clients	
	Fee	Package charge	Fee (non-package)
Zone A: less than 30 kms.			
Return	\$6.00	\$40.00	\$0.00
One way	\$3.50	\$24.00	\$0.00
Zone B: 30 to less than 60 kms.			
Return	\$12.00	\$60.00	\$0.00
One way	\$7.00	\$36.00	\$0.00
Zone C: 60 to less than 90 kms.			
Return	\$18.00	\$80.00	\$0.00
One way	\$10.50	\$48.00	\$0.00
Zone D: 90 to less than 120 kms.			
Return	\$24.00	\$100.00	\$0.00
One way	\$14.00	\$60.00	\$0.00

Composite group services

Where group services are provided in conjunction with each other, the total fee is simply the sum of the above service fees.

CHSP examples

- Craft with return transport: \$3.00 (social) + \$6.00 (transport) = \$9.00 (total).
- CAFÉ at Thirroul with return transport: \$13.00 (meal) + \$17.00 (social) + \$6.00 (transport) = \$36.00 (total).
- Group outing to Zone C with meal costing \$20.00, admission price of \$15.00 and return transport: \$15.00 (meal) + \$20.00 (social) + \$18.00 (transport) = \$53.00 (total).

HCP examples

- Craft with return transport: \$45.00 (social) + \$40.00 (transport) = \$85.00 (total), all of which is charged to the support package budget.
- CAFÉ at Thirroul with one-way transport: \$18.00 (meal) + \$80.00 (social) + \$24.00 (transport) = \$122.00 (total), of which \$117.00 is charged to the support package budget and \$5.00 as a non-package fee.
- Group outing to Zone C with meal costing \$20.00, admission price of \$15.00 and return transport: \$22.00 (meal) + \$80.00 (social) + \$80.00 (transport) = \$182.00 (total), of which \$175.00 is charged to the support package and \$22.00 as non-package fees.

INDIVIDUAL SERVICES

The client groups for these services are CHSP and HCP for meals and social support plus CTP and NDIS for transport.

For HCP clients, the notional cost of food ingredients is reflected in a non-package fee, as specified by funding agency requirements.

For NDIS clients, funding scales which limit support package budget charges for individual transport are augmented by non-package fees, to assist NINA with transport cost recovery. Also for NDIS clients, the package charge includes a fee which takes into account the typical distance between the driver's journey commencement/end and the client's home.

Meals

Type of meal	CHSP clients	HCP clients	
	Fee	Package charge	Fee (non-package)
Main meal	\$8.50	\$11.00	\$3.00
Small meal	\$6.50	\$8.00	\$2.50
Soup, dessert	\$3.00	\$5.00	\$2.00

Social support

Individual social support activity	CHSP clients	HCP clients	
	Fee	Package charge	Fee (non-package)
Requested visit or phone call	\$0.00	\$30.00	\$0.00
Visit with delivery of unaccompanied shopping	\$6.50	\$20.00	\$0.00

Transport

Destination's distance from client's home or pick-up point	CHSP & CTP clients	HCP clients		NDIS clients
	Fee	Package charge	Fee (non-package)	Package charge
Range 1: less than 5 kms.				
Return	\$6.50	\$40.00	\$0.00	\$20.00
One way	\$4.55	\$28.00	\$0.00	\$17.50
Range 2: 5 to less than 10 kms.				
Return	\$9.00	\$50.00	\$0.00	\$30.00
One way	\$6.30	\$35.00	\$0.00	\$22.50
Range 3: 10 to less than 15 kms.				
Return	\$12.00	\$60.00	\$0.00	\$40.00
One way	\$8.40	\$42.00	\$0.00	\$27.50
Range 4: 15 to less than 20 kms.				
Return	\$16.00	\$70.00	\$0.00	\$49.00
One way	\$11.20	\$49.00	\$0.00	\$32.50
Range 5: 20 to less than 25 kms.				
Return	\$20.50	\$80.00	\$0.00	\$58.00
One way	\$14.35	\$56.00	\$0.00	\$37.50

Destination's distance from client's home or pick-up point	CHSP & CTP clients	HCP clients		NDIS clients
	Fee	Package charge	Fee (non-package)	Package charge
Range 6: 25 to less than 30 kms. Return One way	\$25.00 \$17.50	\$90.00 \$63.00	\$0.00 \$0.00	\$67.00 \$42.00
Range 7: 30 to less than 40 kms. Return One way	\$31.00 \$21.70	\$105.00 \$73.50	\$0.00 \$0.00	\$79.00 \$48.75
Range 8: 40 to less than 50 kms. Return One way	\$40.00 \$28.00	\$125.00 \$87.50	\$0.00 \$0.00	\$95.00 \$57.75
Range 9: 50 to less than 60 kms. Return One way	\$49.00 \$34.30	\$145.00 \$101.50	\$0.00 \$0.00	\$109.00 \$66.75
Range 10: 60 to less than 70 kms. Return One way	\$58.00 \$40.60	\$165.00 \$115.50	\$0.00 \$0.00	\$123.00 \$75.75
Range 11: 70 to less than 80 kms. Return One way	\$67.00 \$46.90	\$185.00 \$129.50	\$0.00 \$0.00	\$135.00 \$83.75
Range 12: 80 to less than 90 kms. Return One way	\$76.00 \$53.20	\$205.00 \$143.50	\$0.00 \$0.00	\$147.00 \$91.75
Range 13: 90 to less than 100 kms. Return One way	\$85.00 \$59.50	\$225.00 \$157.50	\$0.00 \$0.00	\$159.00 \$99.75